

| PROBLEM | SOLUTION |
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| <i>No camera picture</i> | The power supply adaptor for the DVR or camera(s) is not plugged in. Check all video cable connections between the camera(s) and DVR. The TV is not tuned to view the correct channel. |
| <i>Poor picture quality</i> | Clean the camera lens. Adjust the contrast/brightness on the TV. |
| <i>Some colours viewed by the camera do not appear to look like true colours</i> | The camera's lens is a CMOS type sensor. Its limitation is that it will not produce all colours viewed outside accurately. |
| <i>A white image appears at night</i> | The camera's infra-red LEDs shine invisible light that reflects off surfaces such as glass causing white light. Place the camera on the other side of windows or place the lens flush against the surface to try to improve the night vision or place in a well lit area. |
| <i>DVR doesn't automatically record when set to motion record when movement is captured</i> | Ensure Motion Detection has been setup in the menu (see pages 11 and 12 or 13 and 14). Ensure the correct 'Motion Detect Interval' has been set correctly. (See page 14). Ensure the sensitivity is set correctly. (See page 14). Ensure the 'Motion Detect Area' has been set correctly. (See page 13). |
| <i>When set to motion record, the DVR seems to start recording without seeing any significant movement</i> | Point the camera away from tree branches or bushes which may sway in windy weather conditions. Heavy rain or snow may cause the DVR to start recording due to the movement of rain in bushes which may sway in windy weather the picture viewed. Changes in light could also cause this. Reduce the sensitivity if needed. (See page 14). |
| <i>The photo camera or video camera symbol on the top left corner of the screen has turned red</i> | This indicates the DVR will overwrite the earliest recorded information each time it records. |