

PROBLEM	SOLUTION
<i>No picture can be viewed</i>	<p>Check the mains supply for the heavy duty camera(s) and that the the power supply adaptor for the dome camera(s) or DVR is plugged in</p> <p>Check all video cable connectors between the cameras and the DVR.</p> <p>The TV is not tuned to view the correct channel.</p>
<i>Poor picture quality</i>	<p>Clean the camera lens.</p> <p>Adjust the contrast/brightness on the TV.</p>
<i>DVR doesn't automatically start recording when set to motion record when movement is captured</i>	<p>Ensure the corresponding camera channel is set for 'Motion detection', the 'Sensitivity' is not set to 'Off' and the 'Motion Area' is set up correctly. (See pages 22 & 23).</p> <p>The 'Record schedule' must be set to 'Motion record' (green colour bar) for the required period. (See pages 20 & 21).</p>
<i>When set to motion record, the DVR seems to start recording without seeing any significant movement</i>	<p>Point the camera away from tree branches or bushes which may sway in windy weather conditions. Heavy rain or snow may cause the DVR to start recording due to the movement of rain in the picture viewed. To minimise false recording, set the 'Sensitivity' to '4' (see page 22).</p>
<i>The DVR stops recording automatically and will not record any further</i>	<p>The hard drive is full. Select 'Yes' in 'Overwrite enable' to allow the DVR to continue recording and overwriting the earliest recorded video. (See page 25).</p>
<i>Cannot backup on to a USB memory stick</i>	<p>Ensure the correct model USB stick is purchased (see page 40) and formatted to 'FAT32' (see page 31).</p>